



DSL Consultants Limited.

Consultancy, Project Management, I.T & Telecommunication

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CASE STUDY

BANKING SYSTEM - CONSULTANCY & PROJECT MANAGEMENT

Client: Bank Muscat – Oman

Assignment: Project Manager & Lead Consultant

Bank Muscat have appointed DSL Consultants Ltd to assist in implementing the treasury front office solution and its integration with the Back office System. A full system customisation was necessary. The project conducted over the specified period with successful results at the end of this period.

Main Tasks and Responsibilities

DSL Consultants Project Resources main roles and responsibilities were:

- Consolidate the project schedule into detailed phase plans for the sub-project,
- Determine the individual work plans associated with each task in the sub-project,
- Allocate individual tasks to development and implementation personnel, monitor and support said resources,
- Provide support, guidance and training, as necessary, for individual team members,
- Ensure that all team members maintain accurate project documentation,
- Ensure that all quality assurance issues are satisfactorily resolved,
- Measure and record the sub-project progress,
- Update the sub-project plans with actual, achievement and forecast,
- Identify any potential slippage, or variances against the sub-project plans,
- Identify, recommend and, when required, put into effect appropriate actions in order to keep within the sub-project plans,

- Ensure that System Change Requests are reviewed and costed accurately and timely,
- Ensure that approved System Change Requests are included into project, phase and individual work plans,
- Attend and conduct meetings as well as presenting the fortnightly reports to the Project Authority Group,
- Additionally, complete the development, implementation, and training activities to the required performance standards, as assigned within the sub-project plans.
- Maintain the budget records against expenses.
- Define objectives and responsibilities for all resources within each Project Brief,
- With each Project Manager consolidate the project schedule into detailed phase plans for each sub-project,
- Monitor overall progress, performance and use of resource in order to support the Project Managers in their management activities,
- With each Project Manager determine the individual work plans associated with each task in the sub-project,
- Where corrective action cannot be completely accommodated within the phase plans contingency, recommend appropriate action and submit revised plans through the auspices of the Change Control Procedures for adoption by the Project Authority Group,
- Monitor the results of all Project Audit and System Audit reports and liaise with the Quality Manager to assure the overall direction and integrity of the Project,
- In the absence of the Account Manager, attend and present a progress report to the Project Steering Committee.
- Live / cutover date on site support
- Post-live support.